



Community Coach Support Staff

COACH 2 | PART-TIME & FULL-TIME AVAILABLE

STARTING PAY

\$21.00–\$22.50

per hour, DOE | Non-Exempt

Reports to: Team Lead & Case Managers

POSITION SUMMARY

The Coach 2 provides direct support to clients in achieving individualized goals and developing greater independence. Building on the responsibilities of Coach 1, the Coach 2 demonstrates greater independence and contributes to team coordination, client activities, resource development, and program initiatives — working closely with the Team Lead and Case Managers.

KEY RESPONSIBILITIES

- Implement client A Better Day Plans (ABDPs) and support individualized goals and greater independence
- Assist in planning and coordinating daily activities that support client learning, skill development, and participation
- Monitor and document client progress; communicate updates and concerns to Team Lead and Case Managers
- Review Individual Program Plans (IPPs) monthly and follow established goals and support strategies
- Attend required semi-annual training sessions related to disabilities and apply relevant knowledge to client support
- Identify community resources that may support clients in developing new skills and greater independence
- Assist with coordinating client and coach social activities and contribute program highlights for approved communications

QUALIFICATIONS & REQUIREMENTS

- High School Diploma or equivalent
- 2 years related experience *or* Associate's degree
- CPR & First Aid within 14 business days of hire
- Ability to lift up to 50 lbs as needed
- Read, write, and communicate in English
- Strong communication & report-writing skills
- Strong judgment and decision-making abilities
- Valid CA Driver's License preferred; reliable vehicle
- Background clearance required (DOJ fingerprinting)

WHY JOIN D.E.S.I.

ADVANCE YOUR CAREER

The Coach 2 role is the next step in D.E.S.I.'s coaching pathway — a bridge between direct support and program leadership. You gain real visibility with Team Leads and Case Managers, contribute to team coordination, and take on greater responsibility in client activities and resource development while still doing the hands-on work that matters most.

MEANINGFUL IMPACT

As a Coach 2, you go deeper with clients — identifying community resources, coordinating activities, and contributing program highlights that extend reach. You also assist with social initiatives and approved communications, making you a visible contributor to the broader program, not just your assigned caseload.

COMMUNITY-ROOTED MISSION

Since 2008, D.E.S.I. has been a preferred vendor of the East LA and South Central LA Regional Centers and a trusted partner across SPA 7. The organization is deeply embedded in the same neighborhoods it serves — with relationships spanning WorkSource Centers, Chambers of Commerce, and local employers built over nearly two decades of consistent, community-driven work.

PATH TO LEADERSHIP

D.E.S.I. promotes from within and values lived experience alongside formal credentials. Ten current staff members entered the organization as AJCC graduates or program participants. Strong Coach 2 performers are the natural pipeline for Team Lead roles — this position has a real trajectory, and D.E.S.I. actively invests in the people who invest in its clients.



OUR VISION

A world where everyone achieves independence regardless of circumstance — built through partnerships, economic development, food security, and inclusive access to essential resources.

POSITION TYPE

PART-TIME

FULL-TIME

1-TO-1 SUPPORT

COMMUNITY-BASED

ALL EMPLOYEES

- Supplemental insurance (AFLAC)
- 40 hrs paid sick time/year
- Mileage reimbursement
- CalSavers retirement plan

FULL-TIME ONLY

- 7 paid holidays/year
- Dental & Vision insurance
- Paid vacation (after 1 year of employment)

HOW TO APPLY

- **Web:** desisocal.org/apply
- **Email:** info@desisocal.org
- **Phone:** (323) 780-1920



SCAN TO APPLY

Point your camera at the code to start your application